

# Resort Info

## ADA EXPRESS CART



Convenient transportation is available via our HHV Express Cart. Guests can simply dial 41 and one of our friendly Bell Service Clerks will arrange pick-up from their tower and transport to their destination within the resort.

## ADA ACCESS FOR FRESCO'S

Fresco Italian Restaurant is only accessible by stairs. Patrons unable to negotiate steps will be served on tables situated on the 1<sup>st</sup> level of the Rainbow Bazaar near the stairs leading up to the restaurant.



## AIRPORT TAXI OR SHUTTLE

Call Charley's Taxi: 808-233-3333 You can also [book online here](#).



**ATM MACHINE** Located in the Main Lobby, Diamond Head Tower and Tapa Tower Concourse (near ABC Store in the Tapa Tower) and Rainbow Bazaar at the base of the escalators. See Resort Map.



**BUSINESS CENTER** Xerox Business Center, Located in the Diamond Head Tower. Dial 74160.

### Hours of Operation

Monday - Saturday: 8:00am-5:00pm,

Sunday: Closed

**Closed for Lunch:** Monday-Saturday, 12 noon-1:00pm

**Self-service available:** 24-Hours -Access with your Hilton Hawaiian Village room key. Credit card required for payment. (Limited to internet, copying, printing and faxing.)



## CAR RENTAL

Enterprise Car Rental desk offers cars conveniently located right here at Hilton Hawaiian Village. The desk is located in the Rainbow Bazaar. For reservations call [\(808\) 949-4321](#) Ext. 64, [\(800\) 468-3334](#), or [book online](#).

# Resort Info



## CONCIERGE DESKS

Located in the Main Lobby from 7:30am-8:00pm, Tapa Tower Desk 7:30a,-5pm, Rainbow Tower 8am-3p, Activities Desk 8am-6pm, Daily. 808-846-6199



**DOCTORS ON CALL** STRAUB DOCTORS ON CALL provides immediate care for a variety of illnesses. Located in the Rainbow Bazaar next to Fresco's. Open Mon.-Fri., 8:00am – 4:30pm. Call 808-973-5250 or After Hours 808-971-6000

*The ADA access to the DOC office is from and thru the 2nd floor of parking structure ( take the Mid-Pacific conference/parking elevators to 2nd floor).*



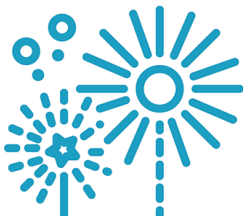
**DRY CLEANING** Laundry bags and ticket forms are available at the Bell Desk in the Main Lobby between 7 am and 11 pm, daily. Same-day service available only from Mon – Sat. Laundry is returned between 5 – 6pm. No laundry service on Sun. Dial ext 41



**DVD NOW CARD** Your DVD Now Card can be used to access movies and games from the DVD Now machines located in the lobby of your tower. The DVD Now Card is your pass to many of our cultural and exercise activities. Carry it with you.



**FITNESS CENTER** Open Daily. 5:00am-10:00pm, Located on the 4<sup>th</sup> floor of the Kalia Tower.



## FRIDAY NIGHT FIREWORKS

7:45pm; Located on the beach right in front of our resort. Friday Night Fireworks have been a Hilton Hawaiian Village tradition for over 30 years.



**HAWAIIAN CULTURAL ACTIVITIES** Experience the essence of Hawaii with cultural classes that include hula lessons and lei making. Various locations. See class schedule on link in App.

# Resort Info



**LUGGAGE STORAGE - OVERNIGHT** Available at Xerox Business Center, Mon-Sat, 8am-5pm located at the Diamond Head Tower. Dial 74160 or call 808-949-0656 or email: [hxbc@Xerox.com](mailto:hxbc@Xerox.com)



**MANDARA SPA & SALON** Open Daily. 10:00am – 6:00pm. Check-in on the 4<sup>th</sup> floor of Kalia Tower.

Mandara Spa at the Hilton Hawaiian Village creates an experience that is truly unforgettable. As the largest spa in Waikiki, Mandara Spa offers relaxing massages, rejuvenating facials, refreshing body scrubs and wraps, and an innovative full service salon. Incorporating indigenous Hawaiian ingredients.

Dial 74370 or call 808-945-7721 or email us at [Hawaii@mandarasp.com](mailto:Hawaii@mandarasp.com)

[Mandara Spa at Hilton Hawaiian Village](#)

## LAGOON WATERCRAFT

Open Daily from 9am-6pm. All rentals must be returned by 5:30pm

- Surfboard rentals
- Two-person Kayaks: 1-hour rentals
- Aqua Bikes : 1-hour rentals

For Rentals visit the Waikiki Beach Activities Lagoon stand.



**OUTDOOR FITNESS CLASSES** Yoga, Morning Aerobics and Tai Chi classes are among our popular early riser fitness classes at the resort. See class schedule on Activities button.

# Resort Info

## PARKING



Daily Self-Parking Charge for registered hotel guests: \$57/night \*, motorcycle/moped: \$10/day\* parking.) Oversized Vehicles: Vehicles over 6' 6" do not fit in our parking garage and will incur a cost of \$95/night\*  
Valet Parking: \$67/night\*  
Lost Ticket: \$100.00\* \*Prices exclude tax.



## POOLS & POOL RULES

**Super Pool** 8am – Dusk (when the sun goes down)

Pool towel service available at 8am – 6pm

**Tapa Pool** 9am – Dusk (Pool towels available 10am-6pm)

**Paradise Pool** 9am – 6pm, Outdoor Slide: 11am-2pm

Lava Tube Slide: 2pm-5pm

**Kalia Pool** (Adult Pool –Age 18+) 9am- Dusk

**Ali'i Tower Pool** Available only for guests of Ali'i Tower, Open Daily from 8am – Dusk (pool deck closes at 8pm on Fridays)



## POOL & BEACH TOWELS

You will receive Pool Towel Cards at check-in.

Present your towel cards to the:

**Super Pool Towel Service** 8am – 6pm

**Tapa Pool Towel Stand** 10am-6pm

**Paradise Pool Towel Stand** 9am – 6pm

Please return soiled pool towels by 5:30pm or return them the next day. We will take the pool towel charge of \$20 per towel off your guest room folio.



**POSTAL SERVICES** in the Xerox Business Center, Located in the Diamond Head Tower. Dial 74160. (USPS, FedEx, UPS)

**Hours of Operation**

**Monday - Saturday:** 8:00am-4:00pm,

**Sunday:** Closed

**Closed for Lunch:** Monday-Saturday, 12 noon-1:00pm